

CarelonRx Mail will become CarelonRx Pharmacy on January 1, 2024



Same great benefits with great new features

Your home delivery pharmacy, CarelonRx Mail, will become CarelonRx Pharmacy on January 1, 2024. You'll continue to have all the same benefits of home delivery along with several great new features. These include:

- **New:** Text, chat, or talk with a pharmacist 24/7
- **New:** Easy-to-use online tools
- **New:** Learn about lower cost options
- **New:** Enhanced order tracking
- **New:** Use coupons to save money
- Free mail delivery*
- Auto refills

Never miss a refill

Fill your medication the same way until January 1, 2024. If you have refills left, we will move them to CarelonRx Pharmacy for you. If you do not have any refills left of your medication(s), we will contact your doctor and have them send a new prescription to CarelonRx Pharmacy.

If you are signed up for automatic refills, don't worry. Your automatic refills will transfer to CarelonRx Pharmacy, too. There is no need to re-enroll.



Find out more

If you have questions or would like to switch a medication to home delivery, you can log into your account at **anthem.com** to view your medication(s) or chat with us online. You can also call us at the Pharmacy Member Services number on your member ID card.

*Free standard shipping. Faster shipping is available at an additional cost.

Services provided by CarelonRx, Inc.

CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of your health plan.

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